

QUALITY POLICY

October Textiles Ltd is committed to total customer satisfaction and aims to provide defect free goods and services to its customers on time.

We acknowledge that the present and future well being of the company and its employees, depends on our products and services meeting and continuing to meet the requirements of our customers.

The management has a continuing commitment to:

1. Ensure that the customer's needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
2. Communicate throughout the Company the importance of meeting customer needs and legal requirements.
3. Establish the Quality Policy and its objectives.
4. Regularly conduct management reviews on the effectiveness of the implementation of the Quality Management System.
5. Ensure the availability of resources.

Every employee is charged with the responsibility to meet or exceed customer expectations and continually improve the quality.

Employee development through involvement, training and effective communications is essential in ensuring that standards are maintained and improved.

The Organisation will at all times conform to the requirements of the relevant regulatory authorities and Professional Associations.

The Company constantly monitors the needs of its customers and its quality performance, implementing improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.